



HOME COMFORT CONNECTION

Home Comfort News for the Customers of Brown's Plumbing & Heating

MYSTERY SOLVED! WHERE DOES YOUR ENERGY GO?

What Consumes the Most Energy in Your Home? We help you get familiar with the biggest culprits and find out what you can do about them.

1. Heating & Cooling - Make sure your home is well-insulated and use a programmable thermostat to adjust the temperature when you're asleep or away from home.

2. Water Heater - Turn down the temperature a few degrees and use vacation mode settings when you leave town.

3. Consumer Electronics - Plug electronics into an advanced power strip to cut power to devices when not in use.

4. Clothes Washer & Dryer - Wash laundry in cold water. Do consecutive loads in your dryer to keep it from cooling down.

5. Refrigeration - Set your fridge's temperature to 2-3 degrees and your freezer to -18 degrees to efficiently preserve your food.

6. Lighting - Replace your bulbs with LEDs

HOW TO SAVE ON HEATING AND COOLING

You can qualify for up to \$600 in rebates by replacing your furnace or air conditioning system with an ENERGY STAR® qualified model.

Plus, this new installation can save you up to \$325 a year on your energy bill. Call us for a free in home evaluation.



Dear Customer,

Summertime always comes and goes too quickly. It was wonderful to celebrate Canada's 150th and have time to reflect on what a great country we live in and the unity we share. Perhaps you had some very special summer memories. Please send us some photos, we can share with our staff.

Thank you for being our valued customers. Customer service is an important part of the way we do business. It is our aim to meet and exceed your expectation on every phone call or at every home visit.

We hope you enjoy our Fall Edition of Comfort News and be sure to try the squash soup recipe this fall, and hone up on your grammar.

Until our next visit!

**The Staff of
Brown's Plumbing & Heating**

We Can Help You...

- Save energy and money
- Provide any plumbing repair or reno update

Brown's
PLUMBING & HEATING
"The Service People"

204-326-9571
www.brownsplumbing.ca



GLAMOROUS GRAMMAR

COMMON ERRORS *(and how to fix them!)*

1. YOUR VS. YOU'RE

"Your" is a possessive pronoun, while "you're" is a contraction of "you are."

Example 1: You're pretty.

Example 2: Give me some of your whiskey.

2. IT'S VS. ITS

Normally, an apostrophe symbolizes possession, as in, "I took the dog's bone." But because apostrophes also replace omitted letters — as in "don't" — the "it's" vs. "its" decision gets complicated.

Use "its" as the possessive pronoun and "it's" for the shortened version of "it is."

Example 1: The dog chewed on its bone.

Example 2: It's raining.

3. THEN VS. THAN

"Then" conveys time, while "than" is used for comparison.

Example 1: We left the party and then went home.

Example 2: We would rather go home than stay at the party.

4. THERE VS. THEY'RE VS. THEIR

"There" is a location. "Their" is a possessive pronoun. And "they're" is a contraction of "they are."

Use them wisely.

5. WE'RE VS. WERE

"We're" is a contraction of "we are" and "were" is the past tense of "are."

6. AFFECT VS. EFFECT

"Affect" is a verb and "effect" is a noun.

There are, however, rare exceptions. For example, someone can "effect change" and "affect" can be a psychological symptom.

Example: How did that affect you?

Example: What effect did that have on you?

7. TWO VS. TOO VS. TO

"Two" is a number.

"To" is a preposition. It's used to express motion, although often not literally, toward a person, place, or thing.

And "too" is a synonym for "also."

8. INTO VS. IN TO

"Into" is a preposition that indicates movement or transformation, while "in to," as two separate words, does not.

Example: We drove the car into the lake.

Example: I turned my test in to the teacher.

In the latter example, if you wrote "into," you're implying you literally changed your test into your teacher.

9. ALOT

"Alot" isn't a word. This phrase is always two separate words: a lot.

10. WHO VS. WHOM

Use who to refer to the subject of a sentence and whom to refer to the object of the verb or preposition. Shortcut: Remember that who does it to whom.

Example: Who ate my sandwich?

Example: Whom should I ask?

11. WHOSE VS. WHO'S

Use "whose" to assign ownership to someone and "who's" as the contraction of "who is."

Example: Whose backpack is on that table?

Example: Who's going to the movies tonight?



FALL COMFORT FOOD

YIELD: 6-8 SERVINGS

Slow Cooker Butternut Squash Soup

This slow cooker butternut soup is rich, creamy, and full of delicious butternut flavor. It's also naturally vegan and gluten-free.

Total Time: 4 hours 15 mins

Prep Time: 15 mins

Cook Time: 4 hours

INGREDIENTS:

- 2 cups vegetable stock
- 2 cloves garlic, peeled and minced
- 1 carrot, peeled and diced
- 1 Granny Smith apple, cored and diced
- 1 medium (uncooked) butternut squash, peeled, seeded and diced
- 1 sprig fresh sage
- 1 white onion, diced
- 1/2 teaspoon salt, or more to taste
- 1/4 teaspoon freshly-ground black pepper, or more to taste
- 1/8 teaspoon cayenne, or more to taste
- pinch of ground cinnamon and nutmeg
- 1/2 cup canned (unsweetened) coconut milk
- optional garnishes: extra coconut milk and a sprinkle of cayenne pepper (or smoked paprika)

DIRECTIONS:

Add vegetable stock, garlic, carrot, apple, butternut squash, sage, onion, salt, pepper, cayenne, cinnamon and nutmeg to a large slow cooker. Toss to combine.

Cook for 6-8 hours on low, or 3-4 hours on high, or until the squash is completely tender and mashes easily with a fork. Remove and discard the sage. Stir in the coconut milk.

Use an immersion blender to puree the soup until smooth. (Or you can transfer the soup in two batches into a traditional blender, and puree until smooth, being very careful when working with the hot liquid.) Taste, and season with additional salt, pepper and cayenne if needed.

Serve warm, with optional garnishes if desired.

**A medium-sized butternut squash should weigh around 2 lbs or so, or about 2 1/2 cups, (so you would need about 32 ounces if buying pre-cut butternut squash).*

SPECIAL OFFERS for Our Customers

**OLD FURNACE AND AC
WANTED
DEAD OR ALIVE**

GET UP TO
\$1600 OFF
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*Cannot be combined with any other offer. Expires Dec. 31, 2012.

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Get 3rd Filter
FREE!

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*Must be combined with any other offer. Expires Oct. 31, 2012.

Fall Bathroom
**RENOVATION
SPECIAL**

SAVE 10%
OFF YOUR BATHROOM RENOVATION!

Brown's
PLUMBING & HEATING
204-326-9571

*Free estimate. 10% discount on labor. Expires Dec. 31, 2012.

FUN *and* GAMES!

SAFETY FIRST! Word Search Puzzle

S	D	A	H	E	H	E	A	D	G	E	A	R	R
E	L	E	C	T	R	I	C	A	L	E	S	T	F
C	E	A	O	Y	C	N	E	G	R	E	M	E	I
T	D	D	I	S	P	O	S	A	B	L	E	B	R
N	T	E	H	A	Z	A	R	D	O	U	S	L	S
E	N	G	S	F	L	A	S	H	P	O	I	N	T
M	E	A	A	I	F	I	R	S	T	A	I	D	D
N	M	G	S	O	X	Y	G	E	N	V	O	E	E
O	P	L	B	R	E	A	R	H	I	N	G	G	G
R	I	O	E	B	L	E	E	D	I	N	G	M	R
I	U	V	S	O	A	E	R	I	F	F	T	E	E
V	Q	E	T	T	E	H	S	A	T	A	D	E	
N	E	S	O	T	Y	G	S	E	L	G	G	O	G
E	A	R	S	O	Z	L	A	C	I	M	E	H	C

FLASH POINT
HEADGEAR
GOGGLES
FIRST AID
BREATHING

ELECTRICAL
FIRST DEGREE
DATA SHEET
EQUIPMENT
HAZARDOUS

GLOVES
EMERGENCY
ENVIRONMENT
CHEMICAL
ASBESTOS

BLEEDING
DISPOSABLE
FIRE
OXYGEN

SUDOKU CHALLENGE

2	9		8	1				
8			4	7	9	2		
		1		2	6			
						7	8	1
	7	3		4				
5	2					3	3	
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6						5		
	4	7			9			

EASY



9	4		7	2		6		
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6				5	3		8	
	7				5	2	3	
			3			4	7	
					4			9
	1				9		2	8
	3							
5	9	6						

MEDIUM

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